



WCCMH Provider Meeting
April 20, 2021 Minutes 10:00 AM to 12:00 PM
Via Zoom

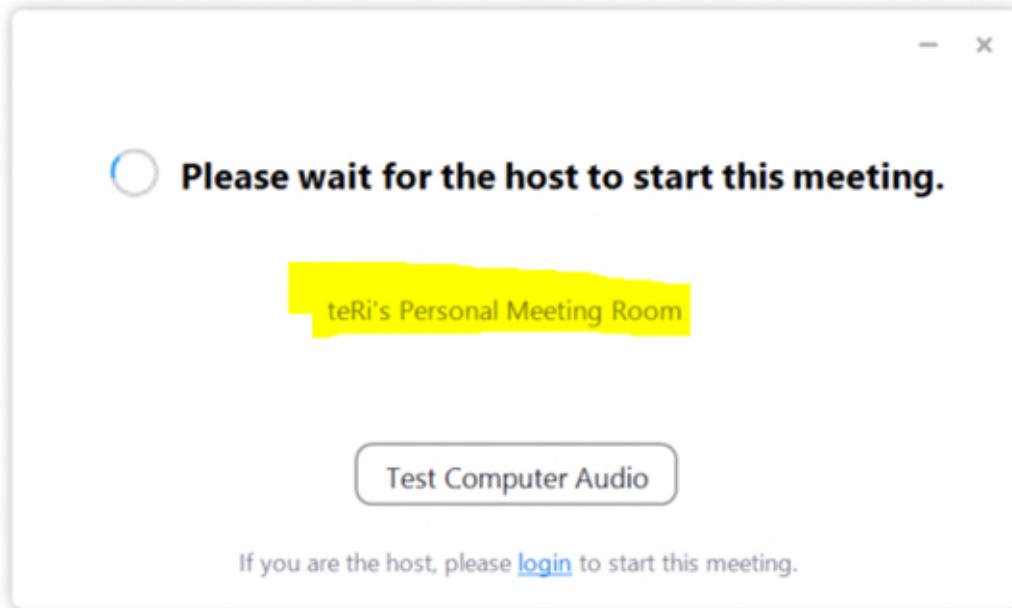
Meeting Minutes: Delissa Weston

AGENDA ITEM	DISCUSSION POINTS	ACTION/OUTCOME
I. State and Local Updates	<ul style="list-style-type: none"> Trish Cortes 	<ul style="list-style-type: none"> There is a proposal coming out of the Michigan Senate, led by Senate Majority Leader Mike Shirkey, that would shift the management of care for hundreds of thousands of residents from a publicly run program to private insurance plans. Advocacy is continuing to help support the direct care workforce. In some areas of the State, there are concerns that direct care workers and guardians are not taking advantage of the COVID-19 vaccinations. With the increase of Medicaid-eligible individuals (due to the pandemic), the region is doing well financially. MDHHS is moving forward with the implementation of Certified Community Behavioral Health Clinic (CCBHC).
II. CLS Assessment Tool	<ul style="list-style-type: none"> Louise Hayward 	<ul style="list-style-type: none"> There was a presentation on how our clinical teams will complete the CLS Assessment Tool. The CLS Assessment Tool is not required to be completed by providers. However, it can be beneficial for CLS providers to complete it and share with your SC/CSM (if time permits).
III. Telehealth Update	<ul style="list-style-type: none"> teRi Derosé 	<ul style="list-style-type: none"> There was a presentation on how to navigate our website in order to do Medication Reviews with our Prescribers.
IV. Medication Administration Training Update	<ul style="list-style-type: none"> Brandie Hagaman 	<ul style="list-style-type: none"> A friendly reminder that after the staff complete the medication training, please send in testing materials, <u>as soon as possible</u>. To register for the Medication Administration training, please email Lindsay Gibson, gibsonl@washtenaw.org, or Brandie Hagaman, hagamanb@washtenaw.org.
V. ORR Update	<ul style="list-style-type: none"> Leah Raehtz 	<ul style="list-style-type: none"> Please see attached instruction sheet on how to navigate the ORR online training. Please contact Leah at Raehtzl@washtenaw.org if you are having trouble or questions regarding the Recipient Rights' training.
VI. CLS Request Module	<ul style="list-style-type: none"> Sara Hungerford 	<ul style="list-style-type: none"> The CLS module is in CRCT and CLS providers are expected to use it when additional hours are being requested. If you have questions please contact Sara Hungerford at hungerfords@washtenaw.org.
VII. CRCT Reports	<ul style="list-style-type: none"> Sara Hungerford 	<ul style="list-style-type: none"> The following reports are now available in CRCT: <ul style="list-style-type: none"> - Authorization report #1020c - Claims report #1002c - IPOS report #1003b

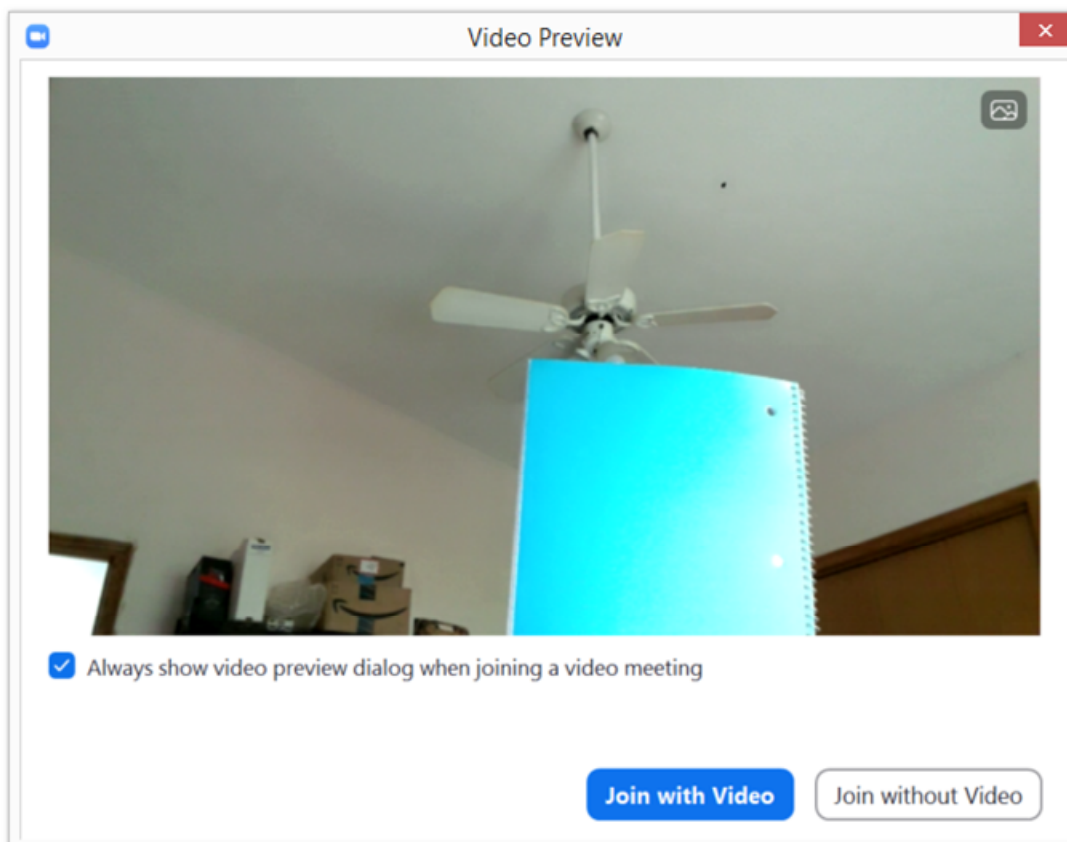
		<ul style="list-style-type: none"> Please contact Sara Hungerford at hungerfords@washtenaw.org if you would like your staff to have access to these reports.
VIII. Unbundling Transportation	<ul style="list-style-type: none"> Sara Hungerford 	<ul style="list-style-type: none"> The unbundling of transportation is postponed until Fiscal Year 2023.
IX. Say Something Positive	<ul style="list-style-type: none"> Everyone 	<ul style="list-style-type: none"> Scott from Renaissance is very optimistic about the change of the weather and offered encouragement to everyone. Katie Hoener is thankful for the providers who were able to respond quickly in regard to getting clients vaccinated. Laurie from Synod hired a new staff. Vicki from Saints is thankful for her team. She also added that even though times are tough right now, "we are still here."
Next Meeting	July 20, 2021, Via Zoom, 10:00am–12:00pm	Future agenda items: None suggested.

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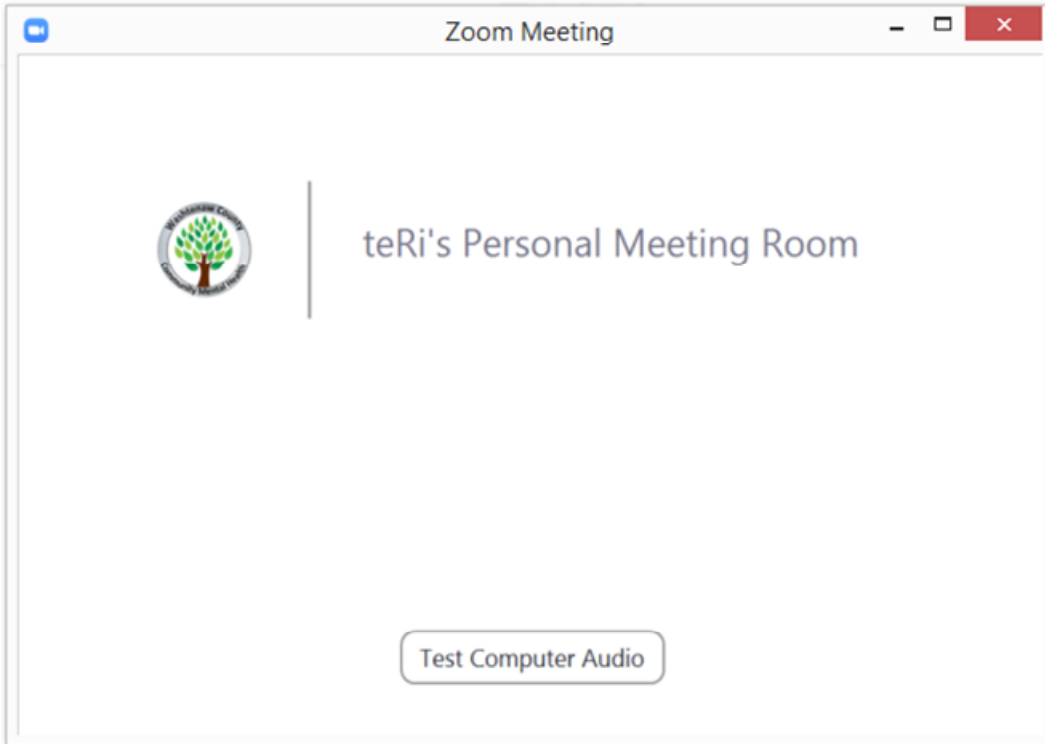
This is the message you will receive if the meeting is not started by the prescriber



This is what your screen will look like if the Meeting has been started by the prescriber
You have the option to join with video (preferred option for all)



Next screen shows that you are in the Meeting Room of the prescriber and they will admit you when they are ready to see you.



The Recipient Rights Training can be found here:

https://secure2.ewashtenaw.org/hosting/CMH_RIGHTS/Online_Training/presentation_html5.html

Before you take the online Recipient Rights training:

- Clear your internet browser's history
- Be connected to a printer in order to print your test results at the end of your training or be prepared to take a screen shot of your test results. Instructions of how to take a screen shot can be found here:

<https://www.pcmag.com/news/how-to-take-a-screenshot-on-any-device>

Tips for technical issues:

- make sure you have scrolled all the way to the bottom of the page (click and drag the scroll bar on the right side of the window all the way down)
- go back to the previous slides and then go forward again
- exit the training and re-enter
- change browsers
- clear the internet browser history and restart the training

If you try to troubleshoot the problem and still can't get the training to work, you can call the Rights Officer of the Day at (734) 219-8519 or Evan George at 734-787-5202.