



# Catherine McClary, Washtenaw County Treasurer

## Times are difficult...need some help?

### Did you file your 2019 income taxes?



- ⇒ The IRS has a list of free online file options: [apps.irs.gov/app/freeFile/](https://apps.irs.gov/app/freeFile/)
- ⇒ United Way is providing virtual tax prep: [www.washtenaw.org/freetaxhelp](https://www.washtenaw.org/freetaxhelp)
- ⇒ **Even if you aren't required to file (receiving SS retirement, SSD, SSI, or have no income), you may still be eligible for a refund. More information available here:** [washtenaw.org/2351/Income-Tax-Assistance](https://washtenaw.org/2351/Income-Tax-Assistance)

### Need help with your property taxes or mortgage?



- ⇒ You may be eligible for **reduced** 2020 property taxes. See enclosed flyer for more information
- ⇒ Step Forward Michigan can pay delinquent mortgage, property tax, and association fees. Applications are available at [Stepforwardmichigan.org](https://stepforwardmichigan.org) or by calling 866-946-7432. My office can help you fill out the application

### Are you behind on utility payments?



- ⇒ **Water bills:** residents of Pittsfield, Superior, and Ypsilanti Townships, and City of Ypsilanti can call the Water Residential Assistance Program (WRAP) at 313-386-9727 or apply at [waynemetrometro.org/wrap](https://waynemetrometro.org/wrap). Residents of other communities should contact their local water authority



- ⇒ **Gas and electric:** Customers in need of payment assistance should contact their provider: DTE 1-800-477-4747 or Consumers 1-800-477-5050
- ⇒ **Furnace or water heater emergency:** Call the County at 734-544-3008

### New Payment Options Available!

- ◆ Secure online payments with credit, debit, or e-check (ACH) for no fee  
[Washtenaw.org/2295/Online-Payments](https://Washtenaw.org/2295/Online-Payments)
- ◆ Don't have internet access? Payment by phone also available

1-844-738-4034



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### Need food assistance, healthcare, child care, or State Emergency Relief?

⇒ Create an account at [newmibridges.michigan.gov](https://newmibridges.michigan.gov) to apply for benefits. Don't have internet access? Call 2-1-1 to find the nearest available community partner who can help.



⇒ The Child Care Network has a list of resources for parents: [childcarenetwork.org/covid19](https://childcarenetwork.org/covid19)



⇒ The Washtenaw Health Plan can help you with health insurance options. Call 734-544-3030 or email [whp@washtenaw.org](mailto:whp@washtenaw.org).

⇒ Free COVID-19 testing is available. See [Washtenaw.org/covid19test](https://Washtenaw.org/covid19test) or call 734-544-6700 for testing locations.

### Mental Health and Crisis Support is Available!

⇒ Call the Washtenaw County Mental Health hotline 734-544-3050, available 24/7. They can provide access to services, information and referral for behavioral health and substance abuse services



⇒ SafeHouse Center provides support for domestic violence and sexual assault survivors. A 24/7 HelpLine is available: 734-995-5444

⇒ Ozone House can help youths in crisis including counseling, safe housing, food, and LGBTQ support. Their 24/7 Crisis Line is 734-662-2222.

⇒ Thrive Counseling provides teletherapy. Call or email to schedule an appointment: 734-436-4249, [hello@thrivecounselinga2.com](mailto:hello@thrivecounselinga2.com)

### Resources for Seniors

⇒ Moderate-income seniors, people with disabilities, and veterans can receive a deferral of interest and fees on current taxes. Contact your city or township treasurer for an application.



⇒ Catholic Social Services provides home maintenance, help with outdoor chores, and other services. Call 734-971-9781 and press "8".

⇒ Area Agency on Aging can help find programs and support: 1-800-852-7795

More resources available at: [washtenaw.org/3100/COVID-19-Essential-Services-Updates](https://washtenaw.org/3100/COVID-19-Essential-Services-Updates)