



HAWC CALL CENTER DATA

November 2022



OFFICE OF COMMUNITY & ECONOMIC DEVELOPMENT

Collaborative solutions for a promising future

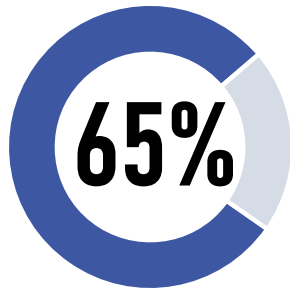
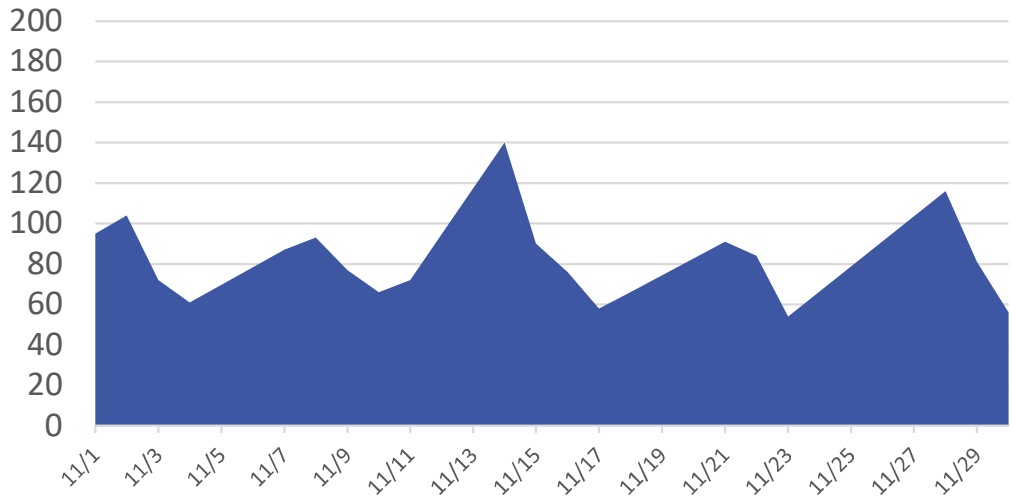
1,639

Total Calls

82

Calls per day

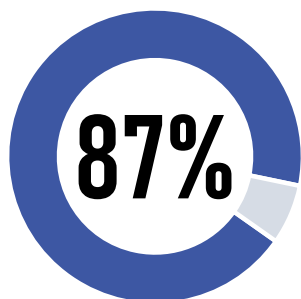
HAWC Call Volume per Day



Of Calls Answered in less than 5 minutes

6:00

Minutes
Average Wait Time



Successfully completed calls

Types of Calls

